

COMPLAINTS AND RETURNS FORM

In order to be able to process your concerns as quickly as possible, please fill out this form in full and then send it to the following e-mail: ticket@bltechnology.at

Return delivery to: BILTON LEDON Technology GmbH, Gewerbepark Harham 2, 5760 Saalfelden / Austria

Returns will only be processed if this note from BILTON LEDON Technology GmbH or the original delivery note are enclosed with the goods.

Select appropriate:

☐ Complaint ☐ Return

Customer wants:

☐ Exchange ☐ Credit ☐ Repair

DEALER INFORMATION:

Customer number / Branch:

BILTON LEDON invoice u/o. Delivery note no:

Contact partner/Retail:

Telephone number:

E-mail address:

CUSTOMER INFORMATION:

Company:

Address:

Contact person:

E-mail / Telephone:

Dealer delivery note:

Commission:

PRODUCT DETAILS

BILTON LEDON Art. no.	Description	QUANTITY

Exact description of the error (incl. mounting location)

In the case of an LED module, please also send photos (with an obvious defect as well as article and batch number) including the form to ticket@bltechnology.at.



In this context, we refer to our general terms and conditions in the latest version. You can find this and further information on complaints and returns processing at www.biltongroup.com/returnsform.

Date, place

Name in Block Capitals

Signature

NOTE (to be completed by BILTON LEDON Technology.)

BILTON LEDON ticket number: